

### Our facilities

Activities: We provide a variety of age appropriate toys such as soft toys, educational games, interactive gadgets and books and arts and crafts materials for use during contact visit.

In addition, we provide light refreshments for children and their families.

We have a separate waiting area in the centre.

Outdoor Play: The outdoor play area is situated in the back garden of the building and equipped with play materials.

### Our location

Allison Lodge Child Contact Centre is located half way between Seven Sisters Station and Edmonton Green.

It is easily accessible by buses: 149, 259, 279, 476 (bus stop: Tottenham Community Sports Centre)

### Where we are

Allison Lodge Child Contact Centre  
12 Ruskin Road,  
London N17 8ND

Telephone: 020 8920 7850

Fax: 020 8920 7801

Email: [keyworkers@allisonlodge.co.uk](mailto:keyworkers@allisonlodge.co.uk)

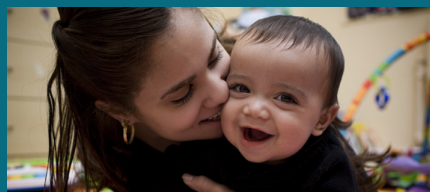
### Office opening hours

Monday - Friday 9.00am-5.00pm

### Contact Centre opening hours

Monday - Sunday 9.00am-9.00pm

Please note that other times can be arranged upon request. This is subject to availability.



Enhanced  
Accredited  
**contact**  
NATIONAL ASSOCIATION OF  
CHILD CONTACT CENTRES  
Member No. 1303/4

**allisonlodge**  
CARE AND SUPPORT  
**Head Office**  
South Point House, 321 Chase Road  
Southgate, London N14 6JT  
t: 020 8920 7850  
e: [info@allisonlodge.co.uk](mailto:info@allisonlodge.co.uk)  
w: [www.allisonlodge.co.uk](http://www.allisonlodge.co.uk)

## Allison Lodge

child contact centre



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Allison Lodge Child Contact Centre enables children, young people, their families and relatives to maintain contact in a safe and neutral environment.

All staff members hold valid Criminal Record Bureau Enhanced Disclosure (CRB).

They are dedicated, well-trained and experienced professionals with child welfare at heart. Their role is to ensure that the child remains safe throughout the contact.

Allison Lodge Child Contact Centre provides the following services:

- Supported contact (where contact is observed but no notes are taken or feed back given)
- Handover between carers (where the child has contact outside of the centre)
- Supervised contact (where a professional worker observes a family and takes notes)

## Referral procedure

Allison Lodge Child Contact Centre accepts referrals from Local Authorities, Solicitors as well as directly from parents and relatives.

Please contact us for further information including service charges on 020 8920 7850 or [keyworkers@allisonlodge.co.uk](mailto:keyworkers@allisonlodge.co.uk)

Before the contact takes place, each party is interviewed individually and a risk assessment is carried out.

Allison Lodge Child Contact Centre reserves the right to refuse or terminate contact in the event of inappropriate behaviour or if the child's well being may be in danger.

Should parents arrive 30minutes late without prior notice, the contact may be shortened or cancelled.

The cancellation of the contact should only take place in emergency to avoid disappointing children and disruptions to carer's plans.

Contacts can take place at our centre or any venue identified by the family or Social Worker, if appropriate such as local park, leisure centre or play ground.

